



A Message from the Desk of

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WV SAFE SCHOOLS HELPLINE



You can help keep our schools safe. The West Virginia Division of Homeland Security and Emergency Management operates the **WV Safe Schools Helpline**. Parents and students can call 1-866-723-3982 or 1-866-SAFEWVA to report danger. Here's how it works:

How does the helpline Work? A 24-hour, toll-free number has been assigned for all of West Virginia -- the same number for ALL schools. It can be reached from in-state, and from outside the state. When you call this number, you will be talking to an actual person -- not a recording. You will be reminded by this operator not to give any information which might identify you -- this keeps your identity confidential.

What information should be reported? You should report any information that could have a negative impact on students, school staff or school property. Here are some examples:

- Violence
- Weapons
- Threats
- Thefts or damage
- Drug or alcohol abuse
- Sexual Harassment

These acts are threats to your safety -- and should be reported.

Who can call the Safe Schools Helpline? The Helpline is here to help you:

- Students
- Teachers
- School Staff
- Parents
- Administrators
- Communities

Remember, what affects your school affects you and your community....

What happens to my call -- how will I know if or when action has been taken?

When you call the Helpline, you will be issued a number -- again, your name need not be given -- that the operator enters along with the information you give... If, after 3 school days, you call the toll-free Helpline number again, you will be given a status report of action taken from your information. Remember, you'll only need to report your number -- not your name.

What we need to know when you call....

- What you are reporting? (Complaint, problem, suggestion)
- What time did or when will the incident occur?
- At which school did/will this take place?
- Who is the suspect?
- What School does the suspect attend?
- A description of the incident in the order it took/or will take place
- How can we get in touch with you? (OPTIONAL)

Thank you for your time and support. *go to:*
www.claycountyschools.org

